

Effective Situational Analysis and Problem Solving – 2 Day Workshop

Workshop / Program Objective:

- Identifying The Steps Involved In Problem Solving
- Applying Divergent and Convergent Thinking Tools
- Putting Into Use Creative Problem Solving Guidelines
- Learning Osborn-Parnes Framework For Creative Problem Solving
- Practicing Brainstorming & Idea Finding Techniques
- Finding Solutions By Effectively Balancing Logic & Creativity
- Analyzing Feasibility & Impact Analysis For Idea Acceptance
- Planning Next Steps For Idea Development & Implementation

Workshop Content Coverage – Outline of Topics [2 Days]:

[Schedule: 9:15-10:45AM / 11-1PM / 1:45-3:15PM / 3:30-5:30PM]

1. **Situational Analysis & Problem Solving – Four Steps Framework:** Clarification, Ideation, Development & Implementation
2. **Creative Problem Solving [CPS]:** Divergent & Convergent Thinking – Guidelines & Tools; Different Roles In CPS: Client, Facilitator & Resource Group; Brainstorming Framework & Effective Statement Starters: Imagine The Future, Find The Questions & Plan For Action
3. **Creative Problem Solving [CPS] Framework By Osborn - Parnes:** Objective Finding, Fact Finding, Problem Finding, Idea Finding, Solution Finding & Acceptance Finding



OF	FF	PF	IF	SF	AF
Objective Finding	Fact Finding	Problem Finding	Idea Finding	Solution Finding	Acceptance Finding
Identify Goal, Wish, Challenge	Gather Data	Clarify the Problem	Generate Ideas	Select & Strengthen Solutions	Plan for Action

SIEGER TRAINING CONSULTANTS (P) LIMITED

Plot No: 106, Bharathiyar St – Chellappa St Junction, Visalakshi Nagar, Santhosapuram, Chennai – 600073. Tamil Nadu, INDIA.

Ph: +91 44 22781335, +91 44 42837167, HP: +91 9500120969, +91 9500129901, +9840097567, +91 9840059445

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4. **Exploring Challenges & Problem Perspectives:** Identifying The Challenge – Abstracting The Challenge – Expanding The Challenge Statement – Rephrasing Problem Statements
5. **Idea Finding Techniques:** Inverse – Forced Connections – Analogy – SCAMPER
6. **Situational Analysis By Logical Vs Creative Problem Solving [CPS]**
7. **Balancing Logic & Creativity In Problem Solving:** Seamlessly Moving From `Black & White` to Out-of-the-Box Thinking
8. **Ideation Driven by Everyone’s Attention [IDEA]:** Effective Brainstorming & Idea Generation Template For Creative Problem Solving



Workshop Methodology:

Interactive & Participatory Case Based Reasoning & Facilitation

Workshop Based Participant Benefits & Take Away:

- Identify Methodically Actual & Factual Root Causes of Problems
- Be Focused & Act In a Process-Centric Problem Solving During Crisis Management
- Make Right & Relevant Decisions During Project Life Cycle Stages Across Strategy and Execution
- Use Focused Questions to Obtain & Evaluate Facts For Execution Excellence
- Anticipate & Avoid Potential Problems Based On Risk / Solution Repository
- Work Seamlessly & Effectively By Gathering Team Participation During Problem Solving
- Persuade Management, Leadership & Customers / Clients By Effective Fact-Based Presentations
- Handle People - Process - Purpose - Project Based Business Problems Objectively

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Workshop Audience – Who should attend?

- General Management Team (Departmental / Functional / Technical / Biz Development / Sales / Project Managers)
- Operations Management [Across Industries], Production / Delivery Management Team
- HR, Learning & Development, Education & Training Management Team
- TQM, Quality & Process Management Team
- PMO (Project Management Office) Personnel
- Corporate Leadership, Strategy & Program Management Team
- Shared Services - Legal - Risk - Process - Lean - Six Sigma Team Members
- Supervisors, Team & Project Leads [Across Industries]

Other Details:

- Payment to be made within 15 days from the date of the invoice.
- All payments must be made by cheque/online transfer etc., drawn in favour of Sieger Training Consultants Pvt. Ltd. Sieger will charge on INR basis only.
- Overseas clients will have to take care of all the training materials directly as briefed by Sieger Training. However, Sieger can procure some (which can be transited) not all, on behalf of the client but any additional charges for custom clearance has to be taken care by client only.
- Facilitators Travel & Food have to be taken care by the client
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