

# Senior Operators Execution Excellence

Practicing 10 Competencies - One day workshop for Execution & Results Orientation

**Participants:** Senior Operators

**Language:** Regional Language

**Workshop Methodology:** Interactive Facilitation, Participatory Video-Based, Team & Group Report Out Discussion.

**Workshop Content Coverage** – Outline of Topics - 1 Days

## Course Outline

1. Execution Excellence Check Up By Evaluating Leadership, Strategy; Leadership, Planning & Communication
2. Lead Others For Strategy Execution – Effective Planning & Prioritization – Moving Away From Person Dependence To Process Dependence – Motivate & Leverage Optimized Performance – Manage Change For End Results!
3. Communicate, Influence & Persuade; Have Crucial Conversations & Constructive Confrontations To Escalate For Grievance Handling
4. Put Business First Before Relations, Confront Reality and Evolve Solutions By Thinking Within, Outside & New Boxes! Brainstorm & Effectively Close & Resolve Issues / Problems / Challenges; Conceptualize, Align With Strategy & Implement with Technical Expertise!
5. Promote Sense Of Urgency, Convert Intent Into Action, Engage, Explore & Evolve With Experimentation Mentality Like An Entrepreneur; Fail-First / Fail-Fast Attitude To Accept Failures and Quickly Innovate & Transform! Achieve Impactful Output, Outcome & Results! Increase Biz Acumen & Standardize Systems For Sustained Future Success!

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### Other Details:

- Payment to be made within 15 days from the date of the invoice.
- All payments must be made by cheque/online transfer etc., drawn in favour of Sieger Training India. Sieger will charge on INR basis only.
- Overseas clients will have to take care of all the training materials directly as briefed by Sieger Training. However, Sieger can procure some (which can be transited) not all, on behalf of the client but any additional charges for custom clearance must be taken care by client only.
- Facilitators Travel, accommodation & Food must be taken care by the client (wherever necessary)
- Clients will have to arrange LCD, Speakers, Mike on their own.
- Cancellation of confirmed programmes shall be intimated one week in advance else 50% of the total charges shall be applicable.
- Client will recognize the intellectual property rights of Sieger Training and such materials are not to be copied without prior written approval of Sieger Training.
- Take all responsible steps to hold all Sieger Training copyrighted materials confidential to Client.
- Guarantee that no training will be conducted using Sieger Training concepts or material is carried out for employees of Client and Client shall not use Sieger Trainer's without the knowledge of Sieger Training Consultants (P) Limited.
- Ensure that any materials of Sieger Training supplied to internal employee(s) are retained by Client and or returned to Sieger Training if the employee(s) ceases to be employed by the company;
- Ensure that no substantive modification of course design or content occurs without the prior written permission of Sieger Training, which shall not be withheld unreasonably;
- Treat this agreement as confidential and not divulge its contents to third parties;
- Inform Sieger Training of any internal procedures for the payment of invoices.