

Theory of Constraints

[2 Days Interactive Experiential Learning Workshop; ~2 Hours Per Topic With Role-Plays, Case Study Report-Outs & Video Analysis]

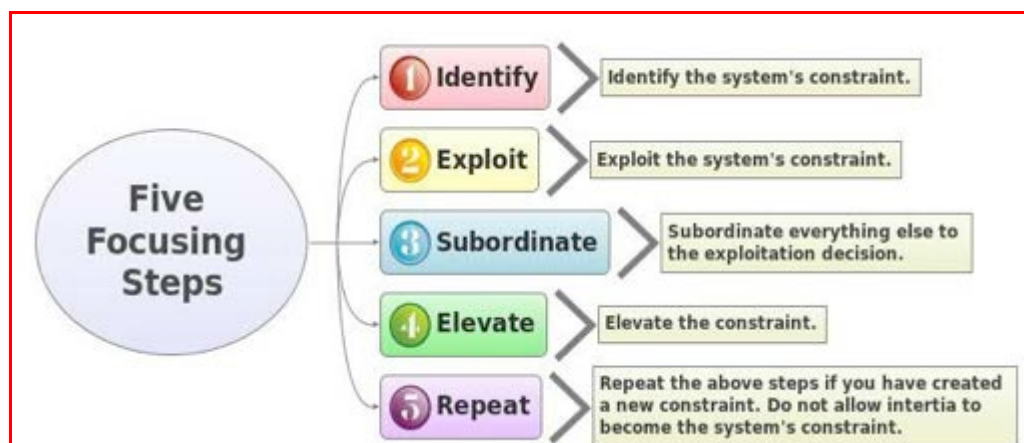
Workshop Objective:

- Identifying The Steps Involved In Problem Solving
- Applying Divergent and Convergent Thinking Tools
- Putting Into Use Creative Problem Solving Guidelines
- Learning Osborn-Parnes Framework For Creative Problem Solving
- Practicing Brainstorming & Idea Finding Techniques
- Finding Solutions By Effectively Balancing Logic & Creativity
- Analyzing Feasibility & Impact Analysis For Idea Acceptance
- Planning Next Steps For Idea Development & Implementation

Workshop Content Coverage – Outline Of Topics [2 Days]:

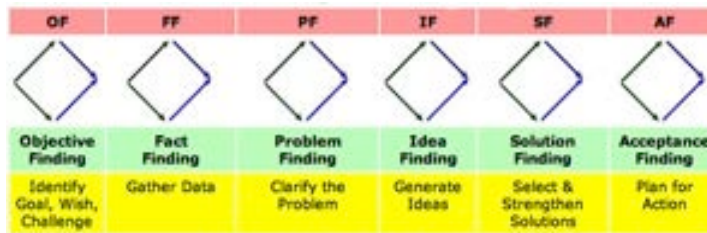
[Schedule: 9:15-10:45AM / 11-1PM / 1:45-3:15PM / 3:30-5:30PM]

1. **Situational Analysis & Problem Solving** – Four Steps Framework: Clarification, Ideation, Development & Implementation
2. **Creative Problem Solving [CPS]:** Divergent & Convergent Thinking – Guidelines & Tools; Different Roles In CPS: Client, Facilitator & Resource Group; Brainstorming Framework & Effective Statement Starters: Imagine The Future, Find The Questions & Plan For Action; Five Focus Steps Of Theory of Constraints



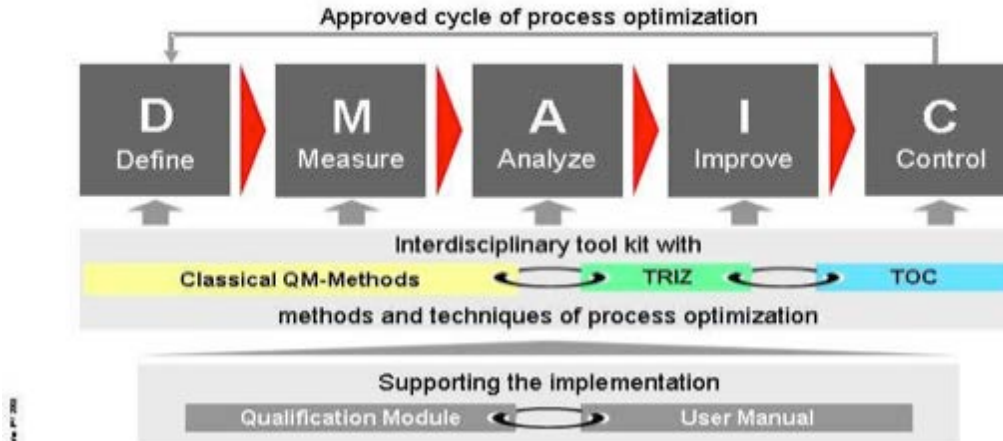
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3. **Creative Problem Solving [CPS] Framework By Osborn-Parnes:** Objective Finding, Fact Finding, Problem Finding, Idea Finding, Solution Finding & Acceptance Finding



4. **Exploring Challenges & Problem Perspectives:** Identifying The Challenge – Abstracting The Challenge – Expanding The Challenge Statement – Rephrasing Problem Statements

IPO - Innovative Process Chain Optimization



5. **Idea Finding Techniques:** Inverse – Forced Connections – Analogy – SCAMPER
6. **Situational Analysis By Logical Vs Creative Problem Solving [CPS]**
7. **Balancing Logic & Creativity In Problem Solving:** Seamlessly Moving From `Black & White` to Out-of-the-Box Thinking
8. **Ideation Driven by Everyone’s Attention [IDEA]:** Effective Brainstorming & Idea Generation Template For Creative Problem Solving

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Workshop Methodology:

Interactive & Participatory Case Based Reasoning & Facilitation: Workshop Based Participant Benefits & Take Away:

- Identify Methodically Actual & Factual Root Causes of Problems
- Be Focused & Act In a Process-Centric Problem Solving During Crisis Management
- Make Right & Relevant Decisions During Project Life Cycle Stages Across Strategy and Execution
- Use Focused Questions to Obtain & Evaluate Facts For Execution Excellence
- Anticipate & Avoid Potential Problems Based On Risk / Solution Repository
- Work Seamlessly & Effectively By Gathering Team Participation During Problem Solving
- Persuade Management, Leadership & Customers / Clients By Effective Fact-Based Presentations
- Handle People - Process - Purpose - Project Based Business Problems Objectively

Workshop Audience – Who should attend?

- General Management Team (Departmental / Functional / Technical / Biz Development / Sales / Project Managers)
- Operations Management [Across Industries], Production / Delivery Management Team
- HR, Learning & Development, Education & Training Management Team
- TQM, Quality & Process Management Team
- PMO (Project Management Office) Personnel
- Corporate Leadership, Strategy & Program Management Team
- Shared Services - Legal - Risk - Process - Lean - Six Sigma Team Members
- Supervisors, Team & Project Leads [Across Industries]



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