

2 Days workshop on

Problem Solving & Decision Making

Workshop / Program Objective:

- Identifying The Steps Involved In Problem Solving
- Applying Divergent and Convergent Thinking Tools
- Putting Into Use Creative Problem Solving Guidelines
- Learning Osborn-Parnes Framework For Creative Problem Solving
- Practicing Brainstorming & Idea Finding Techniques
- Finding Solutions By Effectively Balancing Logic & Creativity
- Analyzing Feasibility & Impact Analysis For Idea Acceptance
- Planning Next Steps For Idea Development & Implementation

Workshop Content Coverage – Outline of Topics [2 Days]:

[Schedule: 9:15-10:45AM / 11-1PM / 1:45-3:15PM / 3:30-5:30PM]

- 1. Situational Analysis & Problem Solving** – Four Steps Framework: Clarification, Ideation, Development & Implementation
- 2. Creative Problem Solving [CPS]:** Divergent & Convergent Thinking – Guidelines & Tools; Different Roles In CPS: Client, Facilitator & Resource Group; Brainstorming Framework & Effective Statement Starters: Imagine The Future, Find The Questions & Plan For Action
- 3. Creative Problem Solving [CPS] Framework By Osborn-Parnes:** Objective Finding, Fact Finding, Problem Finding, Idea Finding, Solution Finding & Acceptance Finding
- 4. Exploring Challenges & Problem Perspectives:** Identifying The Challenge – Abstracting The Challenge – Expanding The Challenge Statement – Rephrasing Problem Statements
- 5. Idea Finding Techniques:** Inverse – Forced Connections – Analogy – SCAMPER
- 6. Situational Analysis By Logical Vs Creative Problem Solving [CPS]**
- 7. Developing the Solution for Biz, Strategic, Tactical & Operational Problems along with Tools and Techniques**
- 8. Balancing Logic & Creativity In Problem Solving:** Seamlessly Moving From `Black & White`to Out-of-the-Box Thinking
- 9. Ideation Driven by Everyone's Attention [IDEA]:** Effective Brainstorming & Idea Generation Template For Creative Problem Solving

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Content Coverage

Duration of Seminar - 10:00 am to 5:00 pm

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Course Methodology

Interactive & Participatory, Activity Based, Case Based Reasoning & Facilitation

Workshop Based Participant Benefits & Take Away:

- Identify Methodically Actual & Factual Root Causes of Problems
- Be Focused & Act In a Process-Centric Problem Solving During Crisis Management
- Make Right & Relevant Decisions During Project Life Cycle Stages Across Strategy and Execution
- Use Focused Questions to Obtain & Evaluate Facts For Execution Excellence
- Anticipate & Avoid Potential Problems Based On Risk / Solution Repository
- Work Seamlessly & Effectively By Gathering Team Participation During Problem Solving
- Persuade Management, Leadership & Customers / Clients By Effective Fact-Based Presentations
- Handle People - Process - Purpose - Project Based Business Problems Objectively

Participation Fee

INR 8,800/- per person plus 18% GST INR 1,584

Total Inclusive of GST =INR 10,384/- per person

The Fees is inclusive of Tea/Coffee, Snacks, Standard Veg / Non-Veg Lunch, Certificate of Participation & Course Material.

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Other Details:

- Registration closes Three Days Prior To The Workshop
- Beverages and Lunch will be provided to the participants during the training program;
- Printed course materials and other stationeries will be provided;
- At the end of the programme participants will be issued certificate;
- The Participants will have to make their own arrangements to reach the venue;
- Reservations are confirmed on a "first-come first-served" basis. Please note that attendance is limited to 20 participants;
- Cancellations are subject to a service charge. Substitutions are acceptable.
- Sieger Training has the right to cancel a workshop if the attendance does not meet the 10-person minimum. In this instance, all payments will be fully refunded;
- Training Venue are subject to change based on the number of participants;
- All payments must be made by cheque/online transfer etc., drawn in favour of Sieger Training India. Sieger will charge on INR basis only.